

Returns Form

Please fully complete this form and include it with any item(s) being returned.



Customer Name
E-mail Address
Order Number
Telephone Number

How to return an item to Christies:

- 1. Re-package the item:** kindly repack the item in the same condition you received it.
- 2. Complete this returns form:** fill out ALL information in this form to help our team process your return as quickly as possible. Returns sent without this form, or with the form partially completed, will take longer to process.
- 3. Postage:** you are responsible for the postage of the return parcel. If the item is faulty or a mistake was made on our part, we will refund the postage costs. Please include proof of postage, if available. We strongly recommend sending your return via recorded post. Please keep your tracking number until we confirm receipt.

Product Code	Item Description	Price on Invoice	Return Code

<p>Returns Reason Codes:</p> <p>1. Faulty item</p> <p>2. Poor quality</p> <p>3. Wrong item received</p> <p>4. Damaged item</p> <p>5. Ordered wrong product</p>	<p>6. Arrived too late</p> <p>7. No longer required</p> <p>8. Wrong size</p> <p>9. Looks different on website</p>	<p>Return to:</p> <p>Returns Dept.</p> <p>16 Finvoy Road</p> <p>Ballymoney</p> <p>Co. Antrim</p> <p>BT53 7JE</p>
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PLEASE NOTE THAT YOU ARE RESPONSIBLE FOR THE RETURN PARCEL UNTIL IT REACHES US.